



Featuring Aligned Negotiator in Residence

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on Mindset for this Webinar

° 5 Challenges with Examples & Strategies

° Self-Limiting Beliefs

⁰⁴ **Q&A**

° Wrap up and Resources



MINDSET FOR THIS WEBINAR

Asymmetric Information

Try this on for size for the next 55 minutes—as we talk about the examples for each challenge today, ask yourself "What information have I learned about the person sitting across the negotiation table?"

In every case of someone being rude, trying to power play, or use intimidation tactics, they have given us a wealth of information we can use to form our negotiation strategy.

Today is about reacting well—we can't control what people do but we can control how we react.



The Challenges

- 01. Being escalated or worked around
- 02. Being ignored
- 03. Being perceived as not understanding
- 04. Being told false information
- 05. Not being given the benefit of the doubt



Being escalated or worked around

PRACTICAL STRATEGIES

Establish a contract and way of operating

Create a united front: internal alignment yields external power

Ask for feedback



Being ignored

PRACTICAL STRATEGIES

First assess whether time is on your side. If it is, do nothing. If it isn't proceed to next step.

Change the dynamic by bringing in another person—negotiation is a team sport.

Ask them 'are you ok?'



Being perceived as not understanding

PRACTICAL STRATEGIES

Assess whether you have truly made the other side feel heard.

Shift their mindset by asking a question that puts them in your shoes

When all else fails, play into it and use their questions to get them to expend energy to explain their position.



Being told false information

PRACTICAL STRATEGIES

Develop a truth matrix

Ask 4x (ask differently, ask to a different person, ask in writing, etc)

Keep a record of who is trustworthy and who isn't



Not being given the benefit of the doubt

PRACTICAL STRATEGIES

Establish clear processes and ways of operating and stick to them

Ask for feedback

Focus on building the relationship (this is most important)

The stories we tell ourselves that hold us back

- Men are just better at negotiation than women
- I'm not aggressive so I can't be a good negotiator
- Negotiation is all about deception and that doesn't align with my values
- I need to change who I am to be a good negotiator
- Negotiation is a last resort way of working its not collaborative

- I'm not a deal maker so I don't need to learn how to negotiate
- Negotiation is something I do once a year when I negotiate my salary
- I will be perceived as unhelpful if I participate in negotiation



Aligned.

Thank YOU

For more of Ashley's thoughts, visit ashleypelzel.substack.com

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